



Arrival and Departure Times

- Buildings are available from 5:00pm on Friday evenings and 12:00pm (noon) midweek for arrival and must be vacated by 3:00pm on Sundays and 12:00pm (noon) on Fridays. Requests for outside of these times must be made in writing and may incur an additional fee. We recommend a pre-visit site visit if you have anyone with additional needs in your party.

Arrival

- On arrival you must check-in at the reception office and sign the fire register. Check through the building you have booked and make a note of any problems, signing that you accept the condition of the buildings.
- If you find anything that requires attention during your stay, please report it to the office who will arrange for repairs to take place accordingly.

Vehicles

- No vehicles may be driven on our grass areas. Vehicles may travel around the ring road track to drop off trailers/equipment at camping pitches. Vehicles must be parked in the car park.
- Damage to camping areas by vehicles will incur a charge.
- Please adhere to the speed limit and cooperate with any additional car parking requests.

Camping Fees

- Additional numbers must be paid for at the current rate and all camp fees must be paid for prior to departure.

Tables, Chairs etc

- Please return all items back to their original places.

Toilets and Showers

- Please report any problems immediately and leave them clean and tidy. We supply toilet rolls and cleaning products for these areas.

Camping Areas

- The Site reserves the right to change allocated pitches due to field conditions, sometimes groups may be asked to share fields in extreme circumstances.
- Please be mindful of space and how you set up a camp to avoid being asked to re-pitch.
- Fires may only be used with a fire barrel. Barrels, stands and spare wood should be returned after use.
- Wet pits or latrines are only allowed in our greenfield area and only with prior permission.

Behaviour

- Disruptive or abusive behaviour will result in removal from the site, with liability for the full cost of the booking.
- Visitors must respect neighbours and other campers, reducing noise levels after 10:00pm and ensuring quiet by 11:00pm until 7:00am.
- Please do not cross other occupied camping areas.

Emergencies

- The assembly point in case of an emergency or incident is the conservation field. A map is displayed on the wall to the left of the entrance.
- A centre staff member will act as the 'Incident Officer' and liaise with groups and emergency services.
- Fires or incidents must be reported to the Incident Officer and centre staff as soon as it is safe to do so.

Smoking/Vaping, Alcohol and Drugs

- Smoking and vaping are prohibited in all areas of the site. This is the law.
- Alcohol may only be consumed by individuals over 18 on their own pitch or building, discreetly and not in front of minors. Scout Association Green Card guidelines apply to Scout Groups
- Groups must have the correct ratio of adults who have not been drinking if responsible for young people.
- Illegal drugs are strictly prohibited, and violations will be reported to the police, with offenders removed from the site.

Waste Disposal

- All waste should be disposed of responsibly. Please recycle as much as possible in the labelled bins and bag other waste and put it in the correct bin or skip.

Departure

- Please take note of the latest time of departure for your visit. If you are leaving earlier, please let the office know so that someone can be available for check-out and a building/camping area walk-through.
- It is expected that buildings will be cleaned by visiting groups prior to departure, please do let us know if there is anything you require to help with this.
- Any Group leaving a building/area in a poor state of cleanliness will incur a contract cleaning fee.
- Please report any accidental breakages/damage so that it can be sorted before the next group arrives.
- Please carry out a litter pick of your site and buildings prior to your departure.